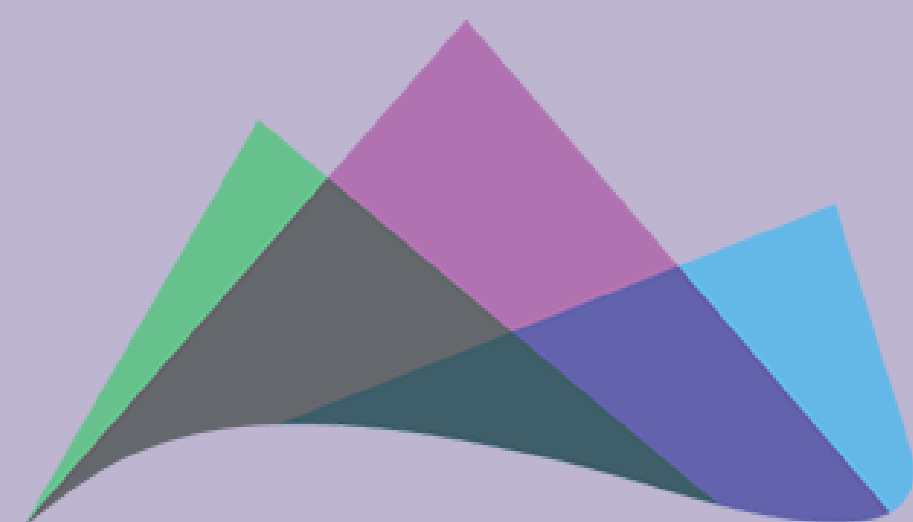


Housing and Human Rights in Newfoundland and Labrador

Best Practices



Landlords:

- Be proactive. Review existing practices and rules
- Read the HRC guideline Guideline on Rental Housing - Newfoundland and Labrador Human Rights Commission (thinkhumanrights.ca) for more information.
- Develop your own anti-harassment, anti-discrimination and accommodation policies.
- Make sure your employees are properly supported and trained.
- Focus on inclusive design when doing renovations.

Tenants:

- Take someone with you when looking for an apartment.
- Understand your rights and responsibilities as a tenant. Keep a copy of your rental agreement and any building rules or policies.
- Have an accommodation plan.
- Make your request early and state your needs clearly.
- Participate in the process and provide information that is necessary to support your request.
- Document your interactions with your landlord.
- Ask for written reasons of any decisions made by your landlord.

