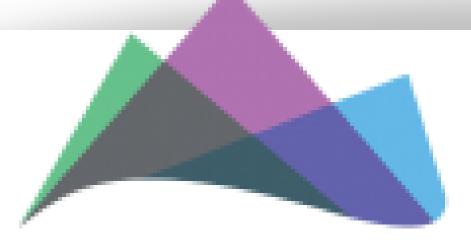
Human Rights Complaint Investigation Process

- A Human Rights Specialist (HRS) talks to the parties, reviews the process and discusses options.
- The **Complainant** sends in any relevant documents they have within **14 days**.

- Complaint reviewed for possible deferral or early dismissal (s. 31/32 of the Human Rights Act).
- The **Respondent** files a Reply to the Complaint (with relevant documents and witness statements) within **60** days.
- The Complainant files a Rebuttal (with relevant documents and witness statements) within **60 days.**
- Complaint placed on a waitlist for investigation.

 Due to current caseloads, this step takes time.
- A HRS reviews the complaint. They may ask questions, get more information or interview witnesses.
- A HRS sends a summary report to the parties.
 They have **14 days** to comment.





709-729-2709



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For more information, please visit: thinkhumanrights.ca