Mediation Timeline

PROCESS STARTS

Complainant says they are interested in mediation. The Respondent receives a copy of the complaint.

INTEREST CONFIRMED
14 days

Respondent agrees to participate. They also get a chance to share their side of the story.

DEVELOPING A PROPOSAL
14 days

Complainant creates a proposal.

PROPOSAL RESPONSE
21 days

Respondent responds to the proposal.

HRC MEDIATION
2-6 months

MOVING FORWARD
Max 6 months

If an agreement is reached, the process ends.

If no agreement, the complaint moves to Investigation.

For more information, visit www.ThinkHumanRights.ca